

## **MINUTES**

### **MEETING OF THE BOARD OF DIRECTORS**

#### **METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY**

**February 14, 2011**

The Board of Directors of the Metropolitan Atlanta Rapid Transit Authority held a meeting on February 14, 2011 at 1:43 p.m. in the Board Room on the 6th Floor of the MARTA Headquarters Building, 2424 Piedmont Road, Atlanta, Georgia.

#### **Board Members Present**

Robert L. Ashe III  
Harold Buckley, Sr.  
Wendy Butler  
Frederick L. Daniels, Jr.  
Jim Durrett  
Roderick E. Edmond  
Noni Ellison-Southall  
Barbara Babbit Kaufman  
Adam Orkin  
Vance C. Smith, Jr.

MARTA officials in attendance were: General Manager/CEO Beverly A. Scott; Deputy General Manager Dwight Ferrell; Chief, Business Support Services and Administration Theodore Basta, Jr.; AGMs Davis Allen, Deborah Dawson, Wanda Dunham, Ben Graham, Georgetta Gregory, Mary Ann Jackson, Jonnie Keith, Cheryl King, Rich Krisak, Ryland McClendon, Elizabeth O'Neill and Gary Pritchett; Sr. Directors Rhonda Ridley Briggins and Johnny Dunning, Jr.; Directors Rich Boullain (Acting), Lisa DeGrace, Reginald Diamond, Lyle Harris, Connie Krisak and Paula Nash; Managers Cara Hodgson and Marvin Toliver; Executive Administrator MARTA Board of Directors Kellee Mobley; Finance Administrative Analyst Tracy Kincaid; Executive Administrator Renee Willis; Office Administrator II Tracie Roberson. Others in attendance Haniyah Miller, Srinath Remala and Toni Thornton.

Also in attendance was Charles Pursley, Jr. of Pursley, Lowery & Meeks; Matt Pollack of MATC; Robert Krone of Sierra Club; Ron Fennel of Georgia Capitol Association, T.J. Sigler of DeKalb County Board of Commissioners, Adele LeGrand of AECOM; Dennis Newjahr of PBS&J; Rep. Lynne Riley-Georgia House of Representatives; Edward Leidelmeijer.

#### **Public Comment**

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No comments were made.

**Minutes of the January 24, 2011 Meeting of the MARTA Board of Directors**

On motion by Dr. Edmond seconded by Mrs. Kaufman, the minutes were unanimously approved by a vote of 10 to 0, with 10 members present.

**Operations Committee Report**

Mrs. Kaufman reported that the Operations Committee met on January 24, 2011 and approved the following resolutions:

- a. Resolution Authorizing Award of a Contract for the Procurement of Engine Oil, Contract Proposal Number B21010
- b. Resolution Authorizing Award of a Contract for the Procurement of Ten (10) 4-Post Hoists With Support Stands for Browns Mill Heavy Maintenance Facility Under General Services Administration (GSA) Schedule GS-07F-7172B
- c. Resolution Authorizing Award of a Contract for Water-Based Fire Protection Systems Inspection, Maintenance and Testing Services, Contract Proposal Number B20730

On motion by Mrs. Kaufman seconded by Mr. Buckley, the resolutions were unanimously approved by a vote of 10 to 0, with 10 members present. A copy of the resolutions, **AS APPROVED, ARE ATTACHED TO AND MADE PART OF THE OFFICIAL RECORD COPY OF THESE MINUTES.**

**Planning & Development Committee Report**

Mr. Daniels reported that the Planning & Development Committee met on January 24, 2011 and was briefed as follows:

- a) Regional Transportation Plan (RTP) – Plan 2040
- b) Clifton Corridor Alternatives Analysis Study Update

**Business Management Committee Report**

Mr. Daniels reported that the Business Management Committee met on January 31, 2011 and received the following briefings:

- a) FY 2011 Midyear Budget Review

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- FY 2011 Budget Development Highlights
- FY 2012 Budget Assumptions
- b) Fiscal YTD (Year-to-Date) Financial KPI Outcomes (November YTD)

### **Customer Development Committee Report**

Mrs. Kaufman reported that the Customer Development Committee met on January 31, 2011 and received the following briefings:

- a) Public Hearing Results for the April 23, 2011 Mark-Up
- b) Legislative, HB 277 and Referendum Campaign Update
- c) Customer Service KPIs Update

### **Revised 2011 Schedule of Board Meetings and Standing Committee Meetings**

On motion by Mrs. Kaufman seconded by Mr. Buckley, the Board unanimously voted approval of the Revised 2011 Schedule of Board Meetings and Standing Committee Meetings by a vote of 10 to 0, with 10 members present.

### **Other Matters**

Mrs. Ellison-Southall asked for a report on the Bus Operators that did not report to work on Friday, February 11, 2011.

Ms. Jackson reported that the problem was at Laredo Garage. On an average day, seventy-five operators are absent. On Friday, there were 128 absent Operators. On a daily basis, there is an Extra Board that we can call in employees to fill-in. The Extra Board was completely exhausted during the night. This situation took everyone by surprise. Other garages were called, but we did not have the available staff to fill the gap.

There were twenty-one (21) missed trips on ten (10) routes on Friday. A total of 258 trips were missed out of one million scheduled during the last six (6) months.

Dr. Edmond asked if it was a 'sick-out'.

Ms. Jackson responded that Management had no information that it was a coordinated event.

Mrs. Ellison-Southall asked what Management is putting in place if it occurs again.

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Ms. Jackson stated that Dispatchers could have called Managers and Supervisors in the middle of the night. They could have also pulled several routes together.

Mr. Daniels asked if there would be training.

Ms. Jackson stated that training has been scheduled this week.

Mr. Ferrell stated that this type of thing happens from time to time – there are times we will miss a trip – or a customer will call because the bus/train is late. With the complexity that we deal with, there is a possibility that this could happen again.

Mr. Buckley stated as a Board member, he does not expect it to happen at this magnitude.

Mrs. Kaufman said 258 out of one million is an unbelievable percentage.

Dr. Scott informed the Board that the issue of overall attendance is major. Provisions were put in the new contract to handle this.

## **Adjournment**

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The meeting of the MARTA Board of Directors adjourned at 2:22 p.m.